



Technical Specifications for Digital Display Board			Compliance
S.No.	Parameter	Specification	Yes/No
1	Type of LED Display System	Outdoor	
2	Material of the Cabinet	Mild Steel	
3	Aspect Ratio	16:09	
4	LED Configuration	RGB 3 in 1 SMD	
5	Maximum Pixel Pitch (mm)	4	
6	Length of LED Display System (cm)	As per Requirement	
7	Height of LED Display System (cm)	As per Requirement	
8	Pixel Density Minimum (Per Square Meter)	>62500	
9	Horizontal Resolution (Pixel)	As per Requirement	
10	Vertical Resolution (Pixel)	As per Requirement	
11	Horizontal Viewing Angle (degree)	120 Deg ~178Deg	
12	Vertical Viewing Angle (degree)	120 Deg ~178Deg	
13	Optimal Viewing Distance (meter)	≥4	
14	Refresh Rate (Hz)	7680	
15	Response Time (milliseconds)	5	
16	Frame Frequency (Hz)	50 - 60 HZ	
17	Brightness - Calibrated Minimum (Nits)	5500 NITS	
18	Contrast Ratio	5000:01:00	
19	Uniformity of Brightness across the Screen (%)	95%	
20	Gray Scale Processing (Bit)	16	
21	Life of Light Source (Hours)	100000	
22	Dimming Capability	256 levels Capability	
23	Fan less Design	Yes	
24	Data Power Redundancy	Yes	
25	Mean Time Between Failure (MTBF) (Hours)	>10000	
26	IP Rating (Front)	IP65	
27	IP Rating (Rear)	IP55	
28	Maintenance	Front/Rear	
29	Duty Cycle	24x7	
30	Smart PDU Availability	No	
31	Power Input (Volt)	230 Vac ±10%, 50-60 Hz	
32	Max Power Consumption (W/m ²)	800	
33	Mounting Arrangement	Wall/Pole (as per requirement)	
34	Receiver Card Availability	Yes	
35	Earth Leakage Current	<3mA	
36	HDMI Port	2	
37	USB Port	1	
38	Gigabit Ethernet Port	1	
39	Wireless Connectivity	Yes	
40	Wi-Fi Standard	802.11 b/g/n	
41	BIS Registration under Meity	Yes	
42	BIS registration number and validity	Should be valid	
43	RoHS compliance	Yes	

44	CE Certification	Low Voltage Directive (2014/35/EU) / EMC Directive CE	
45	ISO Certifications	Yes	
46	Total Weight (kg)	As per requirement	
47	Accessories Supplied	Power cable from nearest power point	
48	Operating Temp (°C) Minimum/Maximum	-20 / 65	
49	Operating Humidity (%RH) Minimum/Maximum	20 / 95	
50	Installation & Commissioning Included	Yes	
51	OEM On-Site Warranty (Years) –	1	
52	Colour Calibration	Capable to do on-site	
53	The bidder must have Functional Service Center in Punjab for the instant service support.		
54	The OEM must have successfully executed collective work order valued above INR 1 crore within the last three years. Bidders are also requested to provide the Two Similar Work Order each costing not less than 5 lacs and Two Similar Work Order each costing not less than 6.5 lacs and One Similar Work Order each costing not less than 8 lacs with completion certificate.		
55	The bidder must have completed a minimum of two work orders for any Public Sector Undertakings (PSUs) within last three years		
56	The OEM must have maintained an average annual turnover of at least INR 20 crores during the last three financial years.		
57	The bidder must be provided with a dedicated Power Distribution Unit (PDU) incorporating suitable Timer and Surge Protection Device (SPD) for safe, scheduled, and protected operation of the system. The PDU shall ensure proper power management, protection against voltage surges/transients, and automatic ON/OFF operation as per programmed timing requirements.		
58	CE and FCC Certificates must be registered for same category		
59	Submission of an undertaking on a duly notarized stamp paper certifying that the bidder has not been blacklisted by any government Department, PSU, Autonomous Body or Statutory Authority.		
60	Solvency Certificate Rs 50 Lakhs from any Scheduled Commercial bank		
61	List of compliance work order/completion certificate/satisfaction letter from any PSU/Any State Government/Center Government only for the executed work in the last financial year 2025-26 or in the current financial year		
62	List of client details for the feedback.		
63	Govt Approved LAB Test report of the product after the installation in the seller/bidder scope to be submitted before the release of payment		
64	Retention money: 10% of the final bill is to be kept under lien as a retention money which is to be payable after 1 year provided the vendor/Bidder have satisfactory carried out all the work and attended to all the defects in accordance with the condition of the contract kindly note NO INTEREST IS ALLOWED ON THE RETENTION MONEY.		
65	Bidder shall provide AMC for the equipment/systems. Price of the AMC will be provided separately upto 4 years after the expiry of warranty period		



ਪੰਜਾਬ ਐਂਡ ਸਿੰਧ ਬੈਂਕ

(ਭਾਰਤ ਸਰਕਾਰ ਦਾ ਉਪਕਰਮ)

ਕੇਂਦਰੀ ਆਫਿਸ,

ਹਾਲ ਬਾਜ਼ਾਰ, ਅਮ੍ਰਿਤਸਰ -143001

ਫ਼ੋਨ: 0183-5057500

ਈ-ਮੇਲ: ro.amritsar@psb.bank.in

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ਖੇਤਰੀ ਦਫ਼ਤਰ, ਹਾਲ ਬਾਜ਼ਾਰ, ਅਮ੍ਰਿਤਸਰ

Punjab & Sind Bank

(A Government of India Undertaking)

Regional Office,

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Earnest Money Deposit / Bid Security

The Bid Security/EMD, wherever applicable shall be as specified in the GeM Bid and shall be governed by the latest applicable GeM General Terms and Conditions (GTC), GeM bid conditions and prevailing Government of India procurement instructions.

Bidders claiming exemption from submission of EMD/Bid Security shall submit valid documentary evidence in support of their eligibility for such exemption along with their bid. The exemption shall be considered only where the bidder satisfies all conditions prescribed under the applicable GeM GTC and Government of India procurement provisions prevailing on the date of bid submission.

In case of MSE exemption, the bidder shall establish its eligibility in accordance with the applicable GeM GTC, including the requirement, wherever applicable, that the bidder is an eligible manufacturer of the primary product category being procured and that its credentials are duly validated through the prescribed registration/database and supporting documents.

Mere possession of an Udyam Registration Certificate, MSME certificate, NSIC certificate, Startup certificate or any other registration certificate shall not, by itself, be treated as sufficient for EMD exemption unless the bidder satisfies all conditions for exemption prescribed under the applicable GeM GTC and Government procurement rules.

The Buyer reserves the right to verify the authenticity, validity and applicability of the exemption documents submitted by the bidder through the relevant government databases/authorities. In case the bidder is found not eligible for exemption, the bid shall be dealt with in accordance with the applicable GeM GTC and bid conditions.

LIQUIDATED DAMAGES, RETENTION MONEY AND DEFECT LIABILITY PERIOD

1. Liquidated Damages (LD)

The successful bidder shall complete the supply, installation, testing, commissioning and successful handing over of the complete Outdoor Digital Display Board, including all associated works and accessories, within the delivery/completion period specified in the GeM Contract.

In case the Seller/Contractor fails to complete the supply, installation, testing and commissioning within the stipulated delivery/completion period, the Buyer shall be entitled to recover Liquidated Damages (LD), without prejudice to the other rights and remedies available to the Buyer under the contract and applicable GeM General Terms and Conditions.



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ਕੇਂਦਰੀਕ ਕਾਰਜਾਲਿਯ,

ਹਾਲ ਬਾਜ਼ਾਰ, ਅਮ੍ਰਿਤਸਰ -143001

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The LD shall be recoverable from any amount payable to the Seller/Contractor including pending bills, retention money and/or other securities available with the Buyer as permissible under the contract.

2. Retention Money

To safeguard the Buyer's interest against defects, deficiencies and non-performance during the Defect Liability Period 10% (Ten Percent) of the gross amount payable against each running/final bill shall be retained by the Buyer as Retention Money/Security Deposit for 1 years.

The Retention Money shall be retained by the Buyer without payment of interest and shall remain available to the Buyer for adjustment/recovery of any dues, damages, costs of rectification, defects, deficiencies, LD or other amounts recoverable from the Seller/Contractor under the contract.

The Retention Money shall not be treated as payment withheld on account of any dispute regarding the accepted work and shall constitute security for due performance of the Seller/Contractor's obligations during the Defect Liability Period.

The Seller/Contractor shall not be entitled to claim interest, compensation or damages on account of retention of the Retention Money.

Subject to satisfactory completion of all contractual obligations and rectification of all notified defects, the Retention Money shall be released **after expiry of the Defect Liability Period**, upon certification by the Buyer's authorised representative that:

- The complete LED Display System is functioning satisfactorily;
- All defects/deficiencies reported during the Defect Liability Period have been rectified;
- All contractual obligations relating to warranty, service and maintenance have been duly fulfilled.
- There are no outstanding recoveries or claims payable by the Seller/Contractor to the Buyer.

The Buyer shall be entitled to deduct from the Retention Money any amount lawfully recoverable from the Seller/Contractor under the contract before releasing the balance amount.

3. Defect Liability Period (DLP)

The Defect Liability Period for the complete Outdoor Digital Display Board, including LED modules, cabinets, receiving cards, sending cards, power supplies, control systems, processors/controllers, structural supports, electrical components, cabling and all other supplied and installed components, shall be (12) months from the date of successful installation, commissioning, testing and final acceptance of the complete system by the Buyer.



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(ਭਾਰਤ ਸਰਕਾਰ ਦਾ ਉਪਕਰਮ)

ਕੇਂਦਰੀ ਕਾਰਜਾਲਯ,

ਹਾਲ ਬਾਜ਼ਾਰ, ਅਮ੍ਰਿਤਸਰ -143001

ਦੂਰਭਾਸ਼ :0183-5057500

ਈ-ਮੇਲ: ro.amritsar@psb.bank.in

ਪੰਜਾਬ ਐਂਡ ਸਿੰਧ ਬੈਂਕ



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ਕੇਂਦਰੀ ਦਫ਼ਤਰ, ਹਾਲ ਬਾਜ਼ਾਰ, ਅਮ੍ਰਿਤਸਰ

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During the entire Defect Liability Period, the Seller/Contractor shall, at its own cost and without any additional charge to the Buyer, promptly repair, replace or rectify any defective, damaged, malfunctioning or non-conforming component, material, equipment, software or workmanship attributable to defective design, material, manufacturing, installation, workmanship or failure to meet the prescribed technical specifications.

The Seller/Contractor shall ensure that all replacement parts/components supplied during the DLP are new and of equal or better specification and shall be compatible with the installed system.

Any component replaced during the Defect Liability Period shall carry a fresh warranty of at least 12 months from the date of replacement, or the balance period of the original DLP, whichever is longer.

The Seller/Contractor shall attend to any complaint/defect reported by the Buyer within 48 hours of receipt of the complaint and shall commence corrective action within the same period. Critical defects resulting in complete failure or substantial non-functioning of the LED display shall be rectified on priority basis and, wherever technically feasible, the system shall be restored to functional condition within 3 working days of reporting of the defect.

Where rectification within the above period is not technically feasible due to the nature of the defect or non-availability of a specialised component, the Seller/Contractor shall provide a written justification and a specific rectification schedule acceptable to the Buyer.

The Seller/Contractor shall bear all costs of labour, transportation, loading/unloading, replacement parts, tools, equipment, testing and commissioning required for rectification of defects during the DLP.

Failure of the Seller/Contractor to rectify defects within the stipulated period shall entitle the Buyer, without prejudice to other contractual remedies, to get the defect rectified through an alternative agency at the risk and cost of the Seller/Contractor and recover the expenditure from the Retention Money, Performance Security or any other amount payable to the Seller/Contractor.

4. Release of Retention Money

The Retention Money shall be released to the Seller/Contractor after successful completion of the 12-month Defect Liability Period, subject to satisfactory performance of the complete Display System and fulfilment of all contractual obligations.

Before release of the Retention Money, the Buyer shall obtain a satisfactory completion/defect liability certificate from the authorised officer/committee confirming that there are no outstanding deficiencies, recoveries or contractual obligations pending against the Seller/Contractor.



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(ਭਾਰਤ ਸਰਕਾਰ ਕਾ ਉਪਕਰਮ)

ਕੇਂਦਰੀਯ ਕਾਰਯਾਲਯ,

ਹਾਲ ਬਾਜ਼ਾਰ, ਅਮਰਿਤਸਰ -143001

ਦੂਰਭਾਸ਼ :0183-5057500

ਈ-ਮੇਲ: ro.amritsar@psb.bank.in

ੴ ਸ੍ਰੀ ਵਾਹਿਗੁਰੂ ਜੀ ਕੀ ਫ਼ਤਹਿ



ਪੰਜਾਬ ਐਂਡ ਸਿੰਧ ਬੈਂਕ

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ਖੇਤਰੀ ਦਫ਼ਤਰ, ਹਾਲ ਬਾਜ਼ਾਰ, ਅੰਮ੍ਰਿਤਸਰ

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In the event of any outstanding defect or pending contractual obligation at the end of the DLP, the Buyer shall be entitled to retain such portion of the Retention Money as may be reasonably required to secure rectification/completion of the outstanding obligation, until the same is satisfactorily completed.

5. Final Acceptance

Final acceptance of the Digital Display System shall be subject to successful completion of installation, commissioning and testing, demonstration of compliance with the approved technical specifications, satisfactory operation and issuance of an acceptance certificate by the authorised representative of the Buyer.

Payment of the final bill or release of any part of the Retention Money shall not relieve the Seller/Contractor from its obligations under the Defect Liability Period, warranty or any other surviving contractual obligations.

Consignee Details for Installation of Digital Display Board:

S.No	Name of the Branch	Location of Branch	Size
1	Ajnala Road	Punjab and Sind Bank Grover Tower Sahabzada Jujhar Singh Nagar Ajnala Road Amritsar-143001	22.05 ft * 4.20 ft
2	Islamabad	Punjab and Sind Bank Branch office Islamabad Main Road Amritsar-143001	24.15 ft *4.20 ft
3	Sultanwind Road	Punjab and Sind Bank Branch office Sultanwind Main Bazaar Amritsar-143001	31.50 ft *4.20 ft
4	Rayya Mandi	Punjab and Sind Bank Rayya Mandi Branch GT Road Tehsil Baba Bakala-143112	24.15 ft *4.20ft



Terms & Conditions

1. L1 prices shall be decided by considering the Price (including all taxes & charges etc.), the Vendor/Contractor offered warranty period, and considering other conditions. Further, an agreement will be signed between the bank and the agency duly executed on stamp paper of requisite value as per stamp duty payable at the place of execution.
2. Rates should be quoted both in figures and words in the columns specified. All erasures and alterations made while filling the tender must be attested by initials of the tenderers.
3. Price should be inclusive of all charges including fitting, transportation, installation etc and no separate charges will be borne by Bank.
4. No other extra amount will be payable. Net Price payable by the bank will be Price offered, as indicated in the financial bid.
5. Punjab & Sind Bank reserves the right to accept or reject any or all applications without assigning any reason thereof.
6. Applications containing false and/or inadequate information are liable for rejection.
7. In case of failure to complete the work on or before the specified date/s, the Bank shall be at liberty to get the work done or such part thereof, as it may decide, from any other vendor and the vendor at default shall be liable to make good any loss or damage that the Bank may suffer due to such purchases.
8. No advance payment will be made till the order is fully executed.
9. **In case during warranty period if the maintenance is not provided, then retention money will be fortified.**
10. Any tender not in compliance with the above terms and conditions will be liable to be rejected.
11. The Bank will have a right to accept or reject any or all the tenders, either in whole or in part without assigning any reason for doing so.

GENERAL CONDITIONS

1. Submission of bids as per NIT.
2. All the submissions shall become the property of the Bank.
3. No Bid will be received/accepted after already mentioned last date & time.
4. In case the Bid is signed by an authorized signatory, letter of authority attesting the signatures of the authorized signatory should also be enclosed.
5. Bids in which any of the prescribed conditions are not fulfilled or incomplete in any respect are liable to be rejected.
6. Technical queries of the Committee will also have to be answered to its satisfaction.
7. Technical Bid will be opened only if the Agency's credentials meet the pre-qualification conditions laid down by the Bank.



8. The right of acceptance or rejection of a Bid will rest exclusively with the Punjab & Sind Bank, which does not bind itself to accept the lowest Bid, and reserves to itself the authority to reject any or all of the Bids received and to place order on any Agency without assigning any reason.
9. While deciding upon the pre-qualification, great emphasis will be given on the ability and competence of applicants to do good quality works within the specified time schedule and in close co-ordination with other agencies.
10. The main activity of Tenderer /Bidder should be Supply & Installation of Sign boards, otherwise tender shall be rejected.
11. The firm must have enough experienced personnel, technical skills, equipment, instruments and other resources to complete the awarded work well on time with superior quality materials and workmanship as per standard specifications.
12. The evaluation will be based on the experience of similar works, reputation with other Banks PSUs, Govt. institutions, manpower & logistical support of the applicant, their financial capabilities, etc and if found necessary may also include inspecting the works undertaken by them for which, necessary co-ordination shall be made by them. The Bank shall not reimburse any cost incurred by the applicant for any necessary site visit.
13. If information and details furnished by applicants are found to be false at any time in future, which comes to the notice of the Bank later, such applicants are liable to be cancelled immediately.
14. The firms declared blacklisted in past by Punjab & Sind Bank need not apply.
15. **Comprehensive Maintenance Contract:** The successful bidder to whom the work is awarded must carry out maintenance contract for the project executed by him after completion of the warranty period for the same. The details mentioned as below:
- a) The comprehensive maintenance contract will automatically begin immediately after completion of the warranty period.
 - b) Vendors must sign a maintenance contract with the respective branch to undertake the comprehensive maintenance contract.
 - c) The duration of such contract would begin immediately after warranty period
 - d) While making payment for such maintenance costs, GST as applicable would be paid and TDS as applicable would be deducted.
 - e) The contract agreement must be executed on a non-judicial stamp paper of Rs.100/- value, which has to be procured by the vendor.
 - f) After the execution of this agreement the retention money will be released by the Bank.
 - g) During this comprehensive maintenance period the vendor has carried out statutory quarterly visit to the site and carried out mandatory maintenance service of the hardware and software.
 - h) A copy of the visit report along with the maintenance work carried out by the vendor must be submitted to the branch and duplicate thereof must be submitted to Punjab & Sind Bank, Regional Office Amritsar.
 - i) Apart from the statutory visit's vendor must attend the breakdown calls as and when lodged by the Bank.
 - j) All the breakdown calls must be attended within a period of 24 hours of reporting of the same and must be resolved within 48 hours of reporting of the same.
 - k) In this comprehensive maintenance contract, all the hardware and the software provided by the vendor are covered.
 - l) Under this comprehensive contract the vendor must provide all technical support digital sign board installed at branches.
16. **Permits & Licenses:** All Permits and licenses for procurement, from India or abroad of all raw materials, machinery etc required for completing the work shall be arranged by the supplier himself. The bank will not provide any Import License or any other license, nor will they get involved in procurement or transportation

of any materials. It may be clearly understood that no compensation or additional charges can be claimed by the supplier for non-receipt of the material in due time. The supplier shall at his own cost arrange for taking delivery, storage and its cost, transporting, safety of the material etc. The Employer shall be indemnified against all Government or legal actions for thefts or misuse in the custody of the supplier.

- 17. Government & Local Rules:** The supplier shall conform to the provisions of all the local laws and Acts relating to the work and to the Regulations etc. of the Government and Local Authorities including the safety norms and Electrical safety norms including clearances / permissions like obtaining permission from Chief Electrical Inspectorate of the respective State Government (CEIG) as applicable in respective centers. The cost, if there is any, shall be deemed to have been included in the quoted rates, considering all liabilities for licenses, fees etc. that are payable in this regard and shall indemnify the employer against such liabilities and shall be responsible for all actions arising from such claims or liabilities. In some of the Cities or States, Specific permission/s from Corporation Authorities, Police Department is essential. In such cases, it shall be the responsibility of the signage solution provider or their converters to apply and obtain such sanctions and all incidental charges or expenses related to thereof shall not be payable as extras. Road permits will have to be arranged by the vendor/contractor only. If any documents are required, the same will be signed by the Bank. However, submission of the same to the authorities, follow up to get necessary clearance etc., to be attended by the Vendor/Contractors.
- 18. Vendor/Contractor To Provide For Everything Necessary :** The vendor/contractor shall provide and ensure everything necessary for the proper execution of work according to the intent and meaning of the drawings, schedule of quantities and specifications taken together whether the same may or may not be particularly shown or fully described therein provided that the same can be reasonably inferred there from and if the vendor/contractor finds any discrepancies therein he shall immediately and in writing, refer the same to the Employer whose decision shall be final and binding.
- 19. Materials, Workmanship, Samples, Testing of Materials:** All the works specified and provided for in the specifications or those which may be required to be done in order to perform and complete the work shall be executed in the best and most workmanlike manner with materials of the best and approved quality with particulars contained in and implied by the specifications.
- 20. Access & Inspection:** Any authorized representative of the Employer/Bank shall at reasonable times have free access to the works and/or to the workshops, factories or other places where the signages are being manufactured. Such inspection may be carried out even after the signages are installed. Bank also will have the right to get a technical audit and inspection carried out through external agencies. The contractor/ the supplier shall give all reasonable facilities and make all arrangements for carrying out such inspections. During such inspection, the quantity and quality of the signages may be checked to ensure compliance with the specifications laid down. Samples of materials used for the work are to be given at each branch / office for testing. The supplier shall give every facility to the Bank or their authorized representatives necessary for inspection, examination and testing the quality and quantity of materials and workmanship.
- 21. Rejection and Re -Doing of Improper Work:** As a result of the inspections conducted by the Bank or inspecting officials, internal or external agencies if it is found that the work is not being or has not been carried out in accordance with the specifications and these conditions, such lots shall be liable to be rejected even if they were accepted or paid earlier. The supplier will not be entitled to claim for extension of time or waiving penalty or any compensation or relief whatsoever. If at any point in time it is found that the work is not carried out as per laid specification of the Bank the entire work order will stand cancel and bank will have a right to award the work to any other agency. If as a result of any such inspections any overpayment is detected, the Bank shall be at liberty to recover the amount overpaid from any money that may have become or that will become due to the supplier or from the Performance Guarantee, notwithstanding any certification given or payment made already.
- 22. Testing:** The Bank reserves the right to get the samples tested from independent testing agencies and their test results shall be binding.
- 23. Indemnity:** The signage providers/converters shall undertake the work complying with labour laws and shall not employ child laborers and take all necessary safety precautions in undertaking work at site and as well in the respective workshops. The bank shall be kept indemnified against any possible damage to the building,

roads or members of the public or third-party materials during execution of work. The bank shall also be indemnified against any action initiated by Government agencies or against prosecution on account of untoward incidents, accidents, deaths occurring to the labor force employed or to the third parties on account of negligence or non-fulfilling statutory norms/requirements while manufacturing, transporting or while execution of work at site and the consequent claims and damages arising thereof, the signage solution provider/their converters shall alone be responsible.

- 24. Insurance:** In their own interest, the signage solution providers/their converters are advised to suitably insure at their own cost for the men, materials and finished product against theft, losses, damages due to accidents during transit of purchase of material, during storage at the time of manufacturing and during delivery of the finished product to the various centers or at the time of execution of works.
- 25. Variation & Deviation in Specifications:** The specification of materials like shall be as per the bid and tolerance as detailed in the Technical Specification. Any variations beyond tolerance, if accepted by bank are liable for cost adjustments and the decision of the Bank shall be final and binding on the contractor/supplier as to the amount to be recovered.
- 26. Completion of Works:** On completion of the work at the site, the signage providers / their converters shall remove all the materials, tools, equipment and ensure the surroundings are clean and any debris, unwanted, unused materials are cleared from the site and disposed suitably. Any cost incurred by the bank for non-compliance of the above shall be recovered from the payments.
- 27. Idle Labor:** Whatsoever the reasons may be no claim for idle labor, additional establishment cost of hire and labor charges of tools and plants would be entertained at any circumstances at the time of installation at site.

Signature (along with Stamp) of the applicant



Details of the firm (Annexure-1)

S.N	Particulars	Supporting Documents
1.	Name & Address of the firm/Company along with contact number	
2.	Status of the Firm/Company (Enclose Copy) (Proprietorship/Pvt Ltd Co./Partnership firm/Any other).	Copy of Registration (Duly authenticated by signatory authority)
3.	Name of the Proprietor/Partners/ Directors (with professional qualifications, if any)	Proprietorship/Partnership Deed Documents & Professional Qualification Certificates (If Any)
4.	MOA (Memorandum of Association) / AOA (Articles of Association)	Copy of MOA/AOA (If Applicable)
5.	Registration Details- Companies/ Firm Registration No. & Date- PAN No. GST No.	Self-attested Copies to be attached
6.	Place & Year of Incorporation/registration. Whether registered with Registrar of Companies/firm. If so No. & Date	Copy of Registration (If Applicable)
7.	No. of years of experience in the relevant field	Enclosed certificate performance certificate be submitted.
8.	Whether the firm has worked for the Government/Semi-Government/Municipal Authorities or any other Public Organization Banks etc. if so, give details.	
9.	EPF Registration details (if applicable)	Copy of EPF registration certificate
10.	GST Registration Details (if applicable)	Copy of GST registration certificate
11.	ESIC Registration details (if applicable)	Copy of ESIC registration certificate
12.	MSME Registration details (if applicable)	Copy of MSME registration certificate
13.	PAN Card details (if applicable)	Copy of PAN registration certificate
14.	TAN Number Details (if applicable)	Copy of TAN registration certificate
15.	ISO Certification details (if applicable)	Copy of ISO registration certificate
16.	Net worth of the Firm (Proprietorship/Pvt. Ltd. Co./Partnership firm/Any other).	Latest Audited Balance Sheet duly verified by the CA.
17.	ITR of last 03 years	Enclosed the ITR's
18.	Firm should have an office/sales office & maintenance centre in Punjab or Chandigarh.	Registration proof

Signature (along with Stamp) of the applicant



Key personnel of the organization (on the Agency's letterhead) (Annexure-2)

S	Name	Designation	Qualification	Professional experience	Experience in the organization

Organizational setup & trained manpower available (on the Agency's letterhead). (Annexure-3)

S.N.	Name	Employee Code	Qualification	Experience	Works done	Employed with Your firm since	Any other information

Details of the work in hand (on the Agency's letterhead) (Annexure-4)

Name of work	Name, contact & Address of client	Date of award	Original Stipulated Date of Completion	Value of Work (Rs. Lakhs)	Completion Date	Special Features, if any

Past performance (on the Agency's letterhead) (Annexure-5)

Names along with address and telephone numbers of organization for whom work done in the past and who can certify the past performance of the firm

Sr.No	Name of the Client	Address	Contact Number	E-mail
1				
2				

DECLARATION

1. All the above information furnished above is correct to the best of my knowledge and belief.
2. I/we have no objection if enquiries are made about the work listed by me /us as above/in the.
3. I/we agree that the decision of Punjab & Sind Bank in selection of the Service providers will be final and binding on me/us.
4. I/we have read the instructions appended to Performa and I/we understand that if any false information is detected at a later date, the award of contract shall be cancelled at the discretion of the bank.

I/We confirm that to the best of our knowledge this information is authentic and accept that any deliberate concealment will amount to disqualification at any stage.

Place:

Signature (along with Stamp) of the applicant

Date:

Name and Designation



DECLARATION – I
(On Firm letterhead)

I/ We have read the terms and conditions and have given all information required by the Bank. The information furnished by me/us is correct to the best of my/our knowledge and belief.

I/ We agree that if information furnished by me/us are found to be false at any time in future or any information withheld, which comes to the notice of the Bank at a later stage, my/our application/agreement will be cancelled and security deposit will be forfeited and I/We will be solely responsible for the consequences.

I/We agree that I/we have no objection if enquiries are made about the work listed by me/us in the accompanying sheets/annexure.

I/ We understand that Bank is not bound to accept any proposal they may receive and that the evaluation would be carried out based on the applicable eligibility criteria and supported documents submitted by me/us.

I/We agree to pay all the taxes/insurance/statutory charges as levied by Government/Local authorities.

Date:

Authorized Signatories
(Name & Designation, Seal of the Firm)



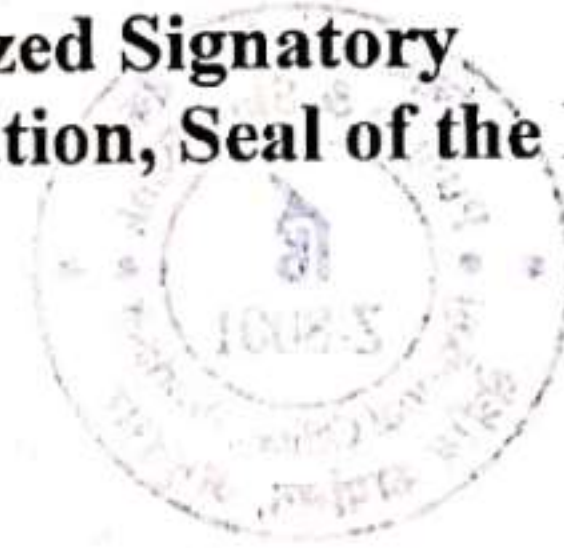
DECLARATION – II
(On Firm letterhead)

I/ We declare that I/we will adhere to the provisions of the following acts (as amended from time to time): -

1. The Payment of Wages Act, 1936.
2. The Industrial Dispute Act 1947.
3. The Minimum Wages Act 1948.
4. The Employee Provident Funds and Miscellaneous Provisions Act 1952.
5. The Payment of Bonus Act 1965.
6. The Contract Labour (Regulation and Abolition) Act 1970.
7. The Payment of Gratuity Act 1972.
8. The Equal Remuneration Act 1976.
9. The Inter State Migrant Workman (Regulation of Employment and Condition of Service) Act 1979.
10. The ESI Act.

Date:

Authorized Signatory
(Name & Designation, Seal of the Firm)



PRE CONTRACT INTEGRITY PACT

Between

Punjab & Sind Bank (PSB) a nationalized Bank and an undertaking of the Government of India constituted under the Banking Companies (Acquisition and Transfer of Undertakings) Act-1980 (hereinafter referred to as **"The Principal/Bank/Buyer"** which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns)

And

.....herein after referred to as **"The Bidder/Contractor/Seller"**

Preamble:

The principal intends to award, under laid down organizational procedures, contract/s for supply, installation, testing & commissioning of (Outdoor) LED digital signage at branches of Punjab & Sind Bank, Amritsar Region. The principal values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness /transparency in its relations with its Bidder(s) and I or Contractor(s).

WHEREAS the Principal/Bank/Buyer has floated a tender hereinafter referred to as "Tender" and intends to award, under laid down organizational procedures, contract/s purchase order/work order for supply, installation, testing & commissioning of (Outdoor) LED digital signage at branches as per details mentioned in the consignee details of Punjab & Sind Bank, Amritsar Region or items covered under the tender hereinafter referred to as the "Contract".

To achieve these goals, the Principal/Bank/Buyer has appointed Independent External Monitors (IEM), who will monitor the tender process and the execution of the Contract for compliance with the principles as laid down in this Agreement.

AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter this Integrity Pact or "Pact", the terms and conditions of which shall also be read as Integral part and parcel of the Tender documents and Contract between the parties.

NOW, THEREFORE in consideration of mutual covenants contained in this Pact, to avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings, the parties hereby agree as follows and this Pact witnessed as under:

The contract is to be entered into with a view to: -

Enabling the Principal/Bank/Buyer to procure the desired said stores/equipment/item/Services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement and Enabling Bidder/Contractor/Seller to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the Principal/Bank/Buyer will commit to prevent corruption, in any and all forms, by its officials by following transparent procedures. The parties hereby agree hereto to enter this Integrity Pact and agree as follows:

Article 1: Commitments of the Principal/Bank/Buyer

1.1 No official/employee of the Principal/Bank/Buyer, personally or through family members, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favor or any material or immaterial benefit or any other advantage from the Bidder/Contractor/Seller, either for themselves or for any person, organization or third party whether or not related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

1.2 The Principal/Bank/Buyer will, during the tender process, treat all bidder(s) alike, and will provide to all bidder(s) the same- information and will not provide any such information to any particular bidder which could

afford an undue and unfair advantage to that particular bidder in comparison to other bidder(s). The Principal/Bank/Buyer will ensure to provide level playing field to all bidder(s) alike.

1.3 All the officials of the Principal/Bank/Buyer will report to the appropriate Government office an attempted breach(es) or breaches *per se* of the above commitments as well as any substantial suspicion of such a breach.

1.4. In case any such preceding misconduct on the part of such official(s) is reported by the bidder to the Principal/Bank/Buyer with full and verifiable facts and the same is *prima facie* found to be correct by the Principal/Bank/Buyer, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the Principal/Bank/Buyer and such a person shall be debarred from further dealings related to the contract process. In such a case as when an enquiry is being conducted by the Principal/Bank/Buyer, the proceedings under the contract would not be stalled.

1.4 The Principal/Bank/Buyer will exclude from the process all known prejudiced people.

Article 2: Commitments of Bidder/Contractor/Seller

2. The Bidder/Contractor/Seller commits themselves all measures necessary to prevent corruption. The Bidder(s)/Contractor(s) commit themselves to observe the following principles during participation in the tender process and during the contract execution.

2.1 The Bidder/Contractor/Seller will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favor, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement of any kind to any official(s)/employee/persons related to such Official(s)/employees of the Principal/Bank/Buyer, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

2.2 The Bidder/Contractor/Seller further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favor, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement of any kind to any official of the Principal/Bank/Buyer or otherwise in procuring the Contract or forbearing 'to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Bank for showing or forbearing to show favor or disfavor to any person in relation to the contract or any other contract with the Bank.

2.3 The Bidder/Contractor/Seller shall disclose the name and address of agents and representatives, and Indian bidders shall disclose their foreign principals or associates.

2.4 The Bidder/Contractor/Seller shall disclose the payments to be made by them- to agents/brokers or any other intermediary, in connection with this bid/contract.

2.5 The Bidder/Contractor/Seller further confirms and declares to the Principal/Bank/Buyer that the Bidder/Contractor/Seller is the original manufacturer/integrator/authorized/government sponsored export entity of the stores/equipment/item/Services and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the Principal/Bank/Buyer or any of its functionaries, whether officially or unofficially to award the contract to the Bidder/Contractor/Seller, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.

2.6 The Bidder/Contractor/Seller, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the Principal/Bank/Buyer or their family members, agents, brokers, or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.

2.7 The Bidder/Contractor/Seller will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

2.8 The Bidder/Contractor/Seller will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

2.9 The Bidder/Contractor/Seller shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the Principal/Bank/Buyer as part of the business relationship, regarding

plans, technical proposals and business details, including information contained in any electronic data carrier. The Bidder/Contractor/Seller also undertakes to exercise due and adequate care to avoid unauthorized disclosure of such information.

2.10 The Bidder/Contractor/Seller commits to refraining from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

2.11 The Bidder/Contractor/Seller undertakes not to instigate directly or indirectly any third person to commit any of the actions mentioned above.

2.12 If the Bidder/Contractor/Seller or any employee of the Bidder/Contractor/Seller or any person acting on behalf of the Bidder/Contractor/Seller, either directly or indirectly, is a relative of any of the officers of the Principal/Bank/Buyer, or alternatively, if any relative of an officer of the Principal/Bank/Buyer has financial interest/stake in the Bidder/Contractor/Seller firm, the same shall be disclosed by the Bidder/Contractor/Seller at the time of filing of tender. The term 'relative' for this purpose would be as defined in Section 6 of the Companies Act 1956 and as may be prescribed under the Companies Act 2013 and the relevant Rules.

1. The Bidder/Contractor/Seller shall not lend or borrow any money from or enter any monetary dealings or transactions, directly or indirectly, with any employee of the BUYER.
2. Bidder/Contractor/Seller who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision in the matter.

Article 3 - Equal Treatment of all Bidders/Contractors/Subcontractors

3. Bidder/Contractor/Seller undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder/Contractor shall be responsible for any violation(s) of the principles laid down in this agreement/Pact by any of its Sub-contractors/sub-vendors.

3.1 The Principal/Bank/Buyer will enter Pacts on identical terms as this one with all Bidders and Contractors.

3.2 The Principal/Bank/Buyer will disqualify those Bidder/Contractor/Seller from the Tender process, who do not submit, the duly signed Pact, between the Principal/Bank/Buyer and the bidder, along with the Tender or violate its provisions at any stage of the Tender process.

Article 4: Previous Transgression

4.1 The Bidder/Contractor/Seller declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other Company/PSU/Nationalized Bank in any country in respect of any corrupt practices envisaged hereunder or with any Nationalized Bank/Public Sector Enterprise in India or any "Government Department in India that could justify Bidder/Contractor/Seller exclusion from the tender process.

4.2 The Bidder/Contractor/Seller agrees that if it makes incorrect statement on this subject, Bidder/Contractor/Seller is liable to be disqualified from the tender process or the contract, if already awarded, is liable to be terminated for such reason.

4.3 The imposition and duration of the exclusion of the Bidder/Contractor/Seller will be determined by the BUYER based on the severity of transgression.

4.4 The Bidder/Contractor/Seller acknowledge and undertake to respect and uphold the Principal/Bank/Buyer absolute right to resort to and impose such exclusion.

4.5 Apart from the above, the Principal/Bank/Buyer may act for banning business dealings/holiday listing of the Bidder/Contractor as deemed fit by the Principal/Bank/Buyer.

4.6 If the Bidder/Contractor can prove that he has resorted/recouped the damage caused by him and has implemented a suitable corruption prevention system, the Principal/Bank/Buyer may, at its own discretion, as per laid down organizational procedures, revoke the exclusion prematurely.

Article 5: Criminal Liability

If the Principal/Bank/Buyer acquires knowledge of conduct of a Bidder/Contractor, or of an employee or a representative or an associate of a Bidder/Contractor which constitutes corruption within the meaning of

Prevention of Corruption Act, or if the Principal/Bank/Buyer has substantive suspicion in this regard, the Principal/Bank/Buyer will inform the same to the Chief Vigilance Officer.

Article 6: Earnest Money (Security Deposit)

6.1 While submitting commercial bid, the Bidder/Contractor/Seller shall deposit an amount of Rs.80,000/- (to be specified in NIT / RFP) as Earnest Money/security deposit with the Principal/Bank/Buyer through any of the following instruments:

- (i) Bank Draft or a Pay Order in favor of Punjab & Sind Bank, Amritsar Region.
- (ii) Any other mode or through any other instrument [to be specified in the NIT / RFP].

6.2 The Security Deposit shall be valid up to the complete conclusion of the contractual obligations for the complete satisfaction of both the Bidder/Contractor/Seller and the Principal/Bank/Buyer or up to the warranty period, whichever is later.

6.3 In case of the successful Bidder/Contractor/Seller, a clause would also be incorporated in the Article pertaining to Performance Bond in the Purchase Contract that the provisions of Sanctions for Violation shall be applicable for forfeiture of Performance Bond in case of a decision by the Principal/Bank/Buyer to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

6.4 No interest shall be payable by the Principal/Bank/Buyer to the Bidder/Contractor/Seller on Earnest Money/Security Deposit for the period of its currency.

Article 7: Sanction for Violations

7.1 Any breach of the aforesaid provisions by the Bidder/Contractor/Seller or anyone employed by it or acting on its behalf [whether with or without the knowledge of the Bidder/Contractor/Seller] shall entitle the Principal/Bank/Buyer to take all or anyone of the following actions, wherever required:-

- i. To immediately call off the pre-contract negotiations/proceedings with such Bidder without assigning any reason or giving any compensation to the Bidder/Contractor/Seller. However, the proceedings with the other Bidder/Contractor/Seller[s] would continue.
- ii. The Earnest Money Deposit [in pre-contract stage] and/or Security Deposit/Performance Bond [after the contract is signed] shall stand forfeited either fully or partially, as decided by the Principal/Bank/Buyer and the Principal/Bank/Buyer shall not be required to assign any reason there for.
- iii. To immediately cancel the contract, if already signed, without giving any compensation to the Bidder/Contractor/Seller.
- iv. To cancel all or any other Contracts with the Bidder/Contractor/Seller, the Bidder/Contractor/Seller shall be liable to pay compensation for any loss or damage to the Principal/Bank/Buyer resulting from such cancellation/rescission and the Principal/Bank/Buyer shall be entitled to deduct the amount so payable from the money[s] due to the Bidder/Contractor/Seller.
- v. To debar the Bidder/Contractor/Seller from participating in future bidding processes of the Bank for a minimum period of five years, which may be further extended at the discretion of the Principal/Bank/Buyer.
- vi. To recover all sums paid in violation of this Pact by Bidder/Contractor/Seller [s] to any middleman or agent or broker with a view to securing the contract.
- vii. In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the Principal/Bank/Buyer with the Bidder/Contractor/Seller, the same shall not be opened.
- viii. Forfeiture of Performance Bond in case of a decision by the Principal/Bank/Buyer to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

7.2 The BUYER will be entitled to take all or any of the actions mentioned at paragraph 7.1[i] to [viii] of this Pact also on the Commission by the Bidder/Contractor/Seller or anyone employed by it or acting on its behalf [whether with or without knowledge of the Bidder/Contractor/Seller], of an offence as defined in Chapter IX of Indian Penal Code, 1860 or Prevention of Corruption Act, 1988 as amended from time to time or any other statute enacted for prevention of corruption.

7.3 The decision of the Principal/Bank/Buyer to the effect that a breach of the Provisions of this Pact has been committed by the Bidder/Contractor/Seller shall be final and conclusive on the Bidder/Contractor/Seller. However, the Bidder/Contractor/Seller can approach the Independent Monitor[s] appointed for the purposes of this Pact.

Article 8: Fall Clause

8.1 The Bidder/Contractor/Seller undertakes that it has not supplied/ is not supplying similar product/ systems or subsystems at a price lower than that offered in the present bid in respect of any other Tender notified by Ministry/Department of the Government of India or PSU or a Public Sector Bank and if it is found at any stage that similar product/systems or sub systems was supplied by the Bidder/Contractor/Seller to any other Ministry/Department of Government of India or a PSU or a Public Sector Bank at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in cost would be refunded by the Bidder/Contractor/Seller to the Principal/Bank/Buyer, if the contract has already been concluded.

Article 09: Facilitation of Investigation

In case of any allegation of violation of any provisions of this Pact or payment of commission, the Principal/Bank/Buyer or its agencies shall be entitled to examine all the documents including the Books of Accounts of the Bidder/Contractor/Seller and the Bidder/Contractor/Seller shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

Article 10: Law and Place of Jurisdiction

This Pact is subject to Indian Laws. The place of performance and jurisdiction is as notified by the Principal/Bank/Buyer.

Article 11: Other Legal Actions

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant laws in force relating to any civil or criminal proceedings.

Article 12: Validity

13.1 The validity of this Integrity Pact shall be from date of its signing and extend up to 5 years or the complete execution of the contract to the satisfaction of both the Principal/Bank/Buyer and the Bidder/Contractor/Seller, including warranty period, whichever is later. In case Bidder/Contractor/Seller is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract.

13.2 If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by MD & CEO of Punjab & Sind Bank.

Article 13: Code of Conduct

Bidders are also advised to- have a Code of Conduct clearly rejecting the use of bribes and other unethical behavior and a compliance program for the implementation of the code of conduct throughout the company.

Article 14: Examination of Books of Accounts

In case of any allegation of, violation of any provisions of this Integrity Pact or Payment of commission, the Buyer or its agencies shall be entitled to examine the Books of Accounts of the Bidder and the Bidder shall provide necessary information of the relevant financial documents in English and shall extend all possible help for the purpose of such examination.

Article 15: Legal and Prior Rights

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Pact will have precedence over the Tender/Contract documents with regard to any of the provisions covered under this Pact.

Article 16: Other Provisions

16. This Pact is subject to Indian laws. The place of performance and jurisdiction is the Head Office/Head Quarters of the Division of the Principal/Bank/Buyer or as otherwise notified by the Principal/Bank/Buyer, who has floated the Tender.

16.1 Changes and supplements, if any, need to be necessarily made in writing and signed by the duly authorized representatives of the Bidder and the Buyer. It is clarified that there are no parallel/ Side agreements in this regard and that the present Agreement forms the full and complete agreement as regards the subject matter contained herein.

16.2 If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners and consortium members. In case of a Company, the Pact must be signed by a representative duly authorized by Board resolution.

16.3 Should one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In such cases, the parties will strive to come to an agreement with their original intentions.

16.4 Issues like Warranty / Guarantee etc. shall be outside the purview of IEMs.

16.5 Any dispute or difference arising between the parties about the terms of this Pact", any action taken by the Principal/Bank/Buyer in accordance with this Agreement/Pact or interpretation thereof shall not be subject to arbitration.

For & on behalf of Principal/Bank/Buyer

(Office Seal)

Name of the Officer:

Designation:

Punjab & Sind Bank

For & On behalf of Bidder/Contractor/Seller

(Office Seal)

Name:

Designation:

Bidder/Contractor/Seller Name: -

Witness 1 (sign along with name & address)

Witness 2 (sign along with name & address)

DEED OF INDEMNITY

(To be executed on stamp paper of requisite value as per stamp duty payable at the place of execution
(signed in all pages))

This Deed of Indemnity executed at Amritsar on the.....day of.....2026
by _____ (hereinafter referred to as "the Obligor" which expression shall unless it be
repugnant to the context, subject or meaning thereof, shall be deemed to mean and include successors and
permitted assigns)

IN FAVOUR OF PUNJAB & SIND BANK, a body Corporate constituted under the Banking Companies
(Acquisition and Transfer of Undertaking) Act of 1980 having its Head Office at 21 Rajendra Place, New Delhi -
110008 and Corporate Office at Block-3 East Kidwai Nagar NBCC Office Complex New Delhi (hereinafter
referred to as "Punjab & Sind Bank" which expression shall, unless it be repugnant to the subject or context or
meaning thereof, be deemed to mean and include its successors and assigns)

WHEREAS Punjab & Sind Bank vide its Tender No [.....] dated [-----]
(Tender) had invited Bids from the eligible Bidders for supply, installation, testing & commissioning of (Outdoor)
LED digital signage at 4 branches of Punjab & Sind Bank, Amritsar Region

WHEREAS

1. The Obligor has
 - offered to Punjab & Sind Bank the service(s) as stated under Scope of Work of Tender;
 - represented and warranted that it has all permissions, consents, approvals and license from all authorities, both regulatory / statutory and non-regulatory, for executing the services as stated in the Contract dated... /Tender;
 - Represented and warranted that the aforesaid services offered to Punjab & Sind Bank do not violate any provisions of the applicable laws, regulations or guidelines. In case there is any violation of any law, rules or regulation, which is capable of being remedied the same will be remedied immediately during the implementation, maintenance and contract period to the satisfaction of Punjab & Sind Bank;
 - represented and warranted that they are authorized and legally eligible and otherwise entitled and competent to enter into such Contract with Punjab & Sind Bank;
2. Punjab & Sind Bank, relying and based on the aforesaid representations and warranties of the Obligor, has agreed to avail the services from the Obligor on the terms and conditions contained in its Contract dated..... (the Contract) with the Obligor;
3. One of the conditions of the aforesaid Contract/Tender is that the Obligor is required to furnish an indemnity in favor of Punjab & Sind Bank indemnifying the latter against any loss, damages or claims arising out of any violations of the applicable laws, regulations, guidelines during the execution and rendering/delivery of service(s) to Punjab & Sind Bank and/or due to breach of terms and conditions of the Contract by the Obligor and/or on account of misconduct, omission or negligence or otherwise by the Obligor.
4. In pursuance thereof, the Obligor has agreed to furnish in indemnity in the form and manner and to the satisfaction of Punjab & Sind Bank as hereinafter appearing;

NOW THIS DEED WITNESSETH AS UNDER: -

The words and expressions not specifically defined shall have the same meanings as are respectively assigned to them in the Tender/the Contract.



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In consideration of Punjab & Sind Bank having agreed to award the Contract to the Obligor, the Obligor hereby unconditionally, absolutely and irrevocably agree and undertake that: -

1. the Obligor shall, at all times hereinafter, save and keep harmless and indemnified Punjab & Sind Bank, including its respective directors, officers, employees, agents and representatives and keep them indemnified from and against any claim, costs, charges, damages, demand, losses, liabilities or expenses of any nature and kind whatsoever and by whomsoever made in respect of the Contract and any loss or damage caused from and against all suits and other actions that may be instituted taken or preferred against Punjab & Sind Bank by whomsoever and all losses, damages, costs, charges and expenses that Punjab & Sind Bank may incur by reason of any claim made by any claimant for any reason whatsoever or by anybody claiming under them or otherwise for any losses, damages or claims arising out of all kinds of accidents, destruction, deliberate or otherwise, direct or indirect, from those arising out of violation of applicable laws and also from the environmental damages, if any, which may occur or result from the terms of the Contract.
2. The Obligor further agrees and undertakes that the Obligor shall, ensure that all the permissions, authorizations, consents and licenses are obtained and renewed from the local and/or municipal and/or governmental authorities, as may be required under the applicable laws, rules, regulations, guidelines, orders framed or issued by any appropriate authorities.
3. If any additional approval, consent or permission is required by the Obligor to execute and perform the Contract during the currency of the Contract, it shall procure the same and/or comply with the conditions stipulated by the concerned authorities without any delay.
4. The obligations of the Obligor herein are irrevocable, absolute and unconditional, in each case irrespective of the value, genuineness, validity, regularity or enforceability of the aforesaid Contract or other agreement, or the insolvency, bankruptcy, reorganization, dissolution, liquidation or change in ownership of Punjab & Sind Bank or Obligor or any other circumstance whatsoever which might otherwise constitute a discharge or defense of an indemnifier.
5. The obligations of the Obligor under this deed shall not be affected by any act, omission, matter or thing which, would reduce, release or prejudice the Obligor from any of the indemnified obligations under this indemnity or prejudice or diminish the indemnified obligations in whole or in part, including in law, equity or contract (whether or not known to it or to Punjab & Sind Bank).
6. This indemnity shall survive the Contract.
7. Any notice, request or other communication to be given or made under this indemnity shall be in writing addressed to either party at the address stated in the Contract and/or as stated above
8. This indemnity and other non-contractual obligations arising out of this indemnity, shall be governed by, and construed in accordance with, the laws of India. The Obligor irrevocably and unconditionally agrees that any legal action, suit or proceedings arising out of or relating to this indemnity may be brought in the Courts/Tribunals at Amritsar. Final judgment against the Obligor in any such action, suit or proceeding shall be conclusive and may be end in any other jurisdiction, by suit on the judgment, a certified copy of which shall be conclusive evidence of the judgment, or in any other manner provided by law. By the execution of this indemnity, the Obligor irrevocably submits to the exclusive jurisdiction of such Court/Tribunal in any such action, suit or proceeding.
9. Punjab & Sind Bank may assign or transfer all or any part of its interest herein to any other person. Obligor shall not assign or transfer any of its rights or obligations under this indemnity, except with the prior written consent of Punjab & Sind Bank.

IN WITNESS WHEREOF the Obligor has signed these presents on the day, month and year first above written.
Signed, sealed and delivered by the said service provider, _____
(Name of the Bank)

Signature (along with Stamp) of the applicant



DRAFT FORM OF AGREEMENT

(To be executed on stamp paper of requisite value as per stamp duty payable at the place of execution
(signed in all pages))

This agreement is made on day of 2026 between Punjab & Sind Bank a body constituted under the Banking companies (Acquisition and transfer of Undertaking Act, 1980) having its Head Office at 21, Rajendra Place, New Delhi and one of its Regional Office at Hall Bazar, Amritsar, Punjab – 143001 hereinafter called the First Party through Mr.....Regional Manager of Amritsar Zone.(hereinafter referred to as "Bank" or "First party", which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns) of the First Part.

And

M/S..... (Second Party) having registered office at through Mr./Mrs..... (Designation). (hereinafter referred to as "Second Party" or "Outsourced Agency" which expressions shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns) of the Second Part;

BANK and Vendor shall be individually referred to as the "**Party**" and collectively as the "**Parties**".

Whereas the First party floated Tender for supply, installation, testing & commissioning (Outdoor) LED digital signage at branches of Punjab & Sind Bank, Amritsar Region. Now, the parties are desirous of entering into this Agreement to record the Terms & conditions more particularly described hereinafter.

Now this agreement is witnessed as follows:-

Terms & Conditions

1. L1 prices shall be decided by considering the Price (including all taxes & charges etc.), the Vendor/Contractor offered warranty period, and considering other conditions. Further, an agreement will be signed between the bank and the agency duly executed on stamp paper of requisite value as per stamp duty payable at the place of execution.
2. Rates should be quoted both in figures and words in the columns specified. All erasures and alterations made while filling the tender must be attested by initials of the tenderers.
3. Price should be inclusive of all charges including fitting, transportation, installation etc and no separate charges will be borne by Bank.
4. No other extra amount will be payable. Net Price payable by the bank will be Price offered, as indicated in the financial bid.
5. Punjab & Sind Bank reserves the right to accept or reject any or all applications without assigning any reason thereof.
6. Applications containing false and/or inadequate information are liable for rejection.
7. In case of failure to complete the work on or before the specified date/s, the Bank shall be at liberty to get the work done or such part thereof, as it may decide, from any other vendor and the vendor at default shall be liable to make good any loss or damage that the Bank may suffer due to such purchases.
8. No advance payment will be made till the order is fully executed.



9. No increase in cost for whatsoever reason will be entertained during the contract period. However, if it is observed that, "the rate contract holder reduces its price or sells or even offers to sell the rate contracted goods or services following conditions of sale similar to those of the rate contract, at a price lower than the rate contract price, to any person or organization during the currency of the rate contract, the rate contract price will be automatically reduced with effect from that date for all the subsequent supplies under the rate contract and the rate contract amended accordingly".
10. 10% of gross value of bill will be retained by the bank towards retention money till the warranty expires.
11. In case during warranty period if the maintenance is not provided, then retention money will be forfeited.
12. Any tender not in compliance with the above terms and conditions will be liable to be rejected.
13. The Bank will have a right to accept or reject any or all the tenders, either in whole or in part without assigning any reason for doing so.
14. Vendor/Contractor shall revise the agreed price downwards commensurate with any downward revision of Government Duties, Taxes, Cess etc..
15. Payment will be made by the respective branch after delivery and installation of the Board the same will be checked, subject to sanction from Regional Office against delivery & installation of Board and on submission of following documents: - Invoice reflecting taxes, duties and other charges; Delivery Challan as per Price Bid & Installation report from the respective branch.

GENERAL CONDITIONS

1. Submission of bids as per NIT.
2. All the submissions shall become the property of the Bank.
3. No Bid will be received/accepted after already mentioned last date & time.
4. In case the Bid is signed by an authorized signatory, letter of authority attesting the signatures of the authorized signatory should also be enclosed with the forwarding letter.
5. Bids in which any of the prescribed conditions are not fulfilled or incomplete in any respect are liable to be rejected.
6. Technical queries of the Committee will also have to be answered to its satisfaction.
7. Technical Bid will be opened only if the Agency's credentials meet the pre-qualification conditions laid down by the Bank. Price Bid will be opened only if the Agency's credentials.
8. The right of acceptance or rejection of a Bid will rest exclusively with the Punjab & Sind Bank, which does not bind itself to accept the lowest Bid, and reserves to itself the authority to reject any or all of the Bids received and to place order on any Agency without assigning any reason
9. Intending Applicants are required to submit their applications in Duplicate with full bio- data giving details about their organization, experience, technical personnel in their organization, competence and adequate evidence of their financial standing, etc. in the enclosed form which will be kept confidential.
10. While deciding upon the pre-qualification, great emphasis will be given on the ability and competence of applicants to do good quality works within the specified time schedule and in close co-ordination with other agencies.



11. The main activity of Tenderer /Bidder should be Supply & Installation of Sign boards, otherwise tender shall be rejected.
12. The firm must have enough experienced personnel, technical skills, equipment, instruments and other resources to complete the awarded work well in time with superior quality of materials and workmanship as per standard specifications.
13. Other things being equal, the professionally qualified vendor/contractors and the vendor/contractors who have undertaken the works for Govt organizations will be preferred.
14. The evaluation will be based on the experience of similar works, reputation with other Banks PSUs, Govt. institutions, manpower & logistical support of the applicant, their financial capabilities, etc and if found necessary may also include inspecting the works undertaken by them for which, necessary co-ordination shall be made by them. The Bank shall not reimburse any cost incurred by the applicant for any necessary site visit.
15. If information and details furnished by applicants are found to be false at any time in future, which comes to the notice of the Bank later, such applicants are liable to be cancelled immediately.
16. The firms declared blacklisted in past need not apply.
17. **Comprehensive Maintenance Contract:** The successful bidder to whom the work is awarded must carry out maintenance contract for the project executed by him after completion of the warranty period for the same. The details mentioned as below:
 - m) The comprehensive maintenance contract will automatically begin immediately after completion of the warranty period.
 - n) Vendors must sign a maintenance contract with the respective branch to undertake the comprehensive maintenance contract.
 - o) The duration of such contract would begin immediately after warranty period.
 - p) While making payment for such maintenance costs, GST as applicable would be paid and TDS as applicable would be deducted.
 - q) The contract agreement must be executed on a non-judicial stamp paper of Rs.100/- value, which has to be procured by the vendor.
 - r) After the execution of this agreement the retention money will be released by the Bank.
 - s) During this comprehensive maintenance period the vendor has carried out statutory quarterly visit to the site and carried out mandatory maintenance service of the hardware and software.
 - t) A copy of the visit report along with the maintenance work carried out by the vendor must be submitted to the branch and duplicate thereof must be submitted to Punjab & Sind Bank, Regional Office Amritsar.
 - u) Apart from the statutory visit's vendor must attend the breakdown calls as and when lodged by the Bank.
 - v) All the breakdown calls must be attended within a period of 24 hours of reporting of the same and must be resolved within 48 hours of reporting of the same.
 - w) In this comprehensive maintenance contract, all the hardware and the software provided by the vendor are covered.
 - x) Under this comprehensive contract the vendor must provide all technical support digital sign board installed at Amritsar branch.
18. **Permits & Licenses:** All Permits and licenses for procurement, from India or abroad of all raw materials, machinery etc required for completing the work shall be arranged by the supplier himself. The bank will not provide any Import License or any other license, nor will they get involved in procurement or transportation of any materials. It may be clearly understood that no compensation or additional charges can be claimed by the supplier for non-receipt of the material in due time. The supplier shall at his own cost arrange for taking delivery, storage and its cost, transporting, safety of the material etc. The Employer shall be indemnified against all Government or legal actions for thefts or misuse in the custody of the supplier.

- 19. Government & Local Rules:** The supplier shall conform to the provisions of all the local laws and Acts relating to the work and to the Regulations etc. of the Government and Local Authorities including the safety norms and Electrical safety norms including clearances / permissions like obtaining permission from Chief Electrical Inspectorate of the respective State Government (CEIG) as applicable in respective centers. The cost, if any, should be deemed to have been included in the quoted rates, considering all liabilities for licenses, fees etc. that are payable in this regard and shall indemnify the employer against such liabilities and shall be responsible for all actions arising from such claims or liabilities. In some of the Cities or States, Specific permission/s from Corporation Authorities, Police Department is essential. In such cases, it shall be the responsibility of the signage solution provider or their converters to apply and obtain such sanctions and all incidental charges or expenses related to thereof shall not be payable as extras. Road permits will have to be arranged by the vendor/contractor only. If any documents are required, the same will be signed by the Bank. However, submission of the same to the authorities, follow up to get necessary clearance etc., to be attended by the Vendor/Contractors.
- 20. Vendor/Contractor To Provide For Everything Necessary :** The vendor/contractor shall provide and ensure everything necessary for the proper execution of work according to the intent and meaning of the drawings, schedule of quantities and specifications taken together whether the same may or may not be particularly shown or fully described therein provided that the same can be reasonably inferred there from and if the vendor/contractor finds any discrepancies therein he shall immediately and in writing, refer the same to the Employer whose decision shall be final and binding.
- 21. Materials, Workmanship, Samples, Testing of Materials:** All the works specified and provided for in the specifications or those which may be required to be done in order to perform and complete the work shall be executed in the best and most workmanlike manner with materials of the best and approved quality with particulars contained in and implied by the specifications.
- 22. Access & Inspection:** Any authorized representative of the Employer/Bank shall at reasonable times have free access to the works and/or to the workshops, factories or other places where the signages are being manufactured. Such inspection may be carried out even after the signages are installed. Bank also will have the right to get a technical audit and inspection carried out through external agencies. The contractor/ the supplier shall give all reasonable facilities and make all arrangements for carrying out such inspections. During such inspection, the quantity and quality of the signages may be checked to ensure compliance with the specifications laid down. Samples of materials used for the work are to be given at each branch / office for testing. The supplier shall give every facility to the Bank or their authorized representatives necessary for inspection, examination and testing the quality and quantity of materials and workmanship.
- 23. Rejection and Re -Doing of Improper Work:** As a result of the inspections conducted by the Bank or inspecting officials, internal or external agencies if it is found that the work is not being or has not been carried out in accordance with the specifications and these conditions, such lots shall be liable to be rejected even if they were accepted or paid earlier. The supplier will not be entitled to claim for extension of time or waiving penalty or any compensation or relief whatsoever. If at any point of time it is found that the work is not carried out as per laid specification of the Bank laid on the entire work order will stand cancel and bank will have a right to award the work to any other agency. If as a result of any such inspections any overpayment is detected, the Bank shall be at liberty to recover the amount overpaid from any money that may have become or that will become due to the supplier or from the Performance Guarantee, notwithstanding any certification given or payment made already.
- 24. Testing:** The Bank reserves the right to get the samples tested from independent testing agencies and their test results shall be binding.
- 25. Indemnity:** The signage providers/converters shall undertake the work complying with labour laws and shall not employ child laborers and take all necessary safety precautions in undertaking work at site and as well in the respective workshops. The bank shall be kept indemnified against any possible damage to the building, roads or members of the public or third-party materials during execution of work. The bank shall also be indemnified against any action initiated by Government agencies or against prosecution on account of any untoward incidents, accidents, deaths occurring to the labour force employed or to the third parties arising on

account of negligence or non-fulfilling statutory norms/requirements while manufacturing, transporting or while execution of work at site and the consequent claims and damages arising thereof, the signage solution provider/their converters shall alone be responsible.

- 26. Insurance:** In their own interest, the signage solution providers/their converters are advised to suitably insure at their own cost for the men, materials and finished product against theft, losses, damages due to accidents during transit of purchase of material, during storage at the time of manufacturing and during delivery of the finished product to the various centers or at the time of execution of works.
- 27. Variation & Deviation in Specifications:** The specification of materials like shall be as per the bid and tolerance as detailed in the Technical Specification. Any variations beyond tolerance, if accepted by bank are liable for cost adjustments and the decision of the Bank shall be final and binding on the contractor/supplier as to the amount to be recovered.
- 28. Completion of Works:** On completion of the work at the site, the signage providers / their converters shall remove all the materials, tools, equipment and ensure the surroundings are clean and any debris, unwanted, unused materials are cleared from the site and disposed suitably. Any cost incurred by the bank for non-compliance of the above shall be recovered from the payments.
- 29. Idle Labour:** Whatsoever the reasons may be no claim for idle labour, additional establishment cost of hire and labour charges of tools and plants would be entertained at any circumstances at the time of installation at site.
- 30. Fall Clause:** If the rate contract holder reduces its price or sells or even offers to sell the rate contracted goods or services following conditions of sale similar to those of the rate contract, at a price lower than the rate contract price, to any person or organization during the currency of the rate contract, the rate contract price will be automatically reduced with effect from that date for all the subsequent supplies under the rate contract and the rate contract amended accordingly. Other parallel rate contract holders, if any, are also to be given opportunity to reduce their price as well, by notifying the reduced price to them and giving them 07 (seven) days time to intimate their revised prices, if they so desire, in sealed cover to be opened in public on the specified date and time and further action taken as per standard practice.

AS WITNESS the hands of the said parties.

Signed by the said
In the presence of
Witness
Name:
Address:

BANK

Signed by the said
In the presence of
Witness
Name:
Address:

CONTRACTOR